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Secretary: Paul Minton, 3 Yew Tree Gardens, Flore, Northants, NN7 4HB (tel 01327 341978 e-mail pamin100@aol.com)

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18 September 2009

Keith Ludeman
Govia
Go-Ahead House
26-28 Addiscombe Road
Croydon
CR9 5GA

Dear Mr. Ludeman

Northampton Sunday Services

As Secretary of the Northampton Rail Users Group (NRUG) I am writing to you to express our concerns over the recent cancellation of all Sunday services on 6th September. Whilst we appreciate that London Midland attend everyone of our regular meetings this event was of sufficient scale we feel it requires a clear signal from the top that it must be resolved.

We express our disapproval of the decision to cancel all Sunday services and we are bitterly disappointed that such a decision should ever have to be contemplated, let alone taken.

The fundamental problem behind the cancellations is hardly new, GoVia have held the franchise for long enough to reasonably have been expected to find a solution. Whilst we understand that Silverlink did not have 7 day rostering when you took over this franchise, it is London Midland's job to resolve this issue, it is no longer Silverlink's problem.

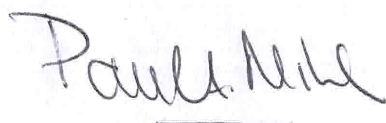
We appreciate that London Midland have recruited more drivers to enable 6 day working

without overtime, which should make Sunday working easier to arrange. However this does not resolve the core issue of not having a robust seven day roster.

There must be a resolution to this, rail users cannot be held to ransom by running the railway as a voluntary service.

We look forward to a enduring solution with a properly rostered 7 day working railway.

Yours sincerely

A handwritten signature in black ink that reads "Paul A. Minton". The signature is written in a cursive style and is underlined.

Paul A. Minton
Secretary